

**THE PERFORMANCE OF PUBLIC WORKS AND SPATIAL PLANNING AGENCIES IN
THE ACCELERATION OF ROAD INFRASTRUCTURE DEVELOPMENT IN THE
DISTRICT BANGGAI PROVINCE OF CENTRAL SULAWESI**

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ABSTRACT

The performance of the Department of Public Works and Spatial In Infrastructure Development Acceleration Road in Banggai, Central Sulawesi Province is the performance of regional organizations in the fulfillment of the wishes and needs of people in the field of Road., The purpose of this study was to determine how the performance of the Department of Public Works and Spatial Planning in Development Acceleration The road infrastructure in Banggai Central Sulawesi province with pengukuran bureaucratic organizational performance by Agus Dwiyanto (2008: 50). There are five indicators of performance measurement among other things: 1) Productivity, 2) Quality of Service, 3) Responsiveness, 4) Responibilitas, and 5) Accountability. This study uses a qualitative method, where the research using interviews, observation and documentation to dig up information openly so that the information is analyzed using triangulation data consisting of data reduction, data presentation, Withdrawal Conclusions. Performance research results PWD and Spatial Planning in Road Infrastructure Development Acceleration in Banggai, Central Sulawesi Province can be seen from the efforts made to overcome the inhibiting factors as follows: 1) .peningkatan human resources, 2). development of organizational culture, 3). granting budget composition, 4). pemebrian information, 5) .penyediaan infrastructure Performance research results PWD and Spatial Planning in Road Infrastructure Development Acceleration in Banggai, Central Sulawesi Province can be seen from the efforts made to overcome the inhibiting factors as follows: 1) .peningkatan human resources, 2). development of organizational culture, 3). granting budget composition, 4). pemebrian information, 5) .penyediaan infrastructure

Keywords: *Performance, the regional organization, the Acceleration of Development.*

INTRODUCTION

Development is a process of change that takes place consciously, planned and sustainable with its main goal is to improve the welfare of human life or society and a nation.

Development continues to move from a state or condition of life that is unfavorable toward a better life in order to achieve the national goal of a nation. National development is aimed at establishing a just and prosperous society the material and spiritual equality based on Pancasila and the Constitution of the Republic of Indonesia Year 1945 as well as the wheels of the economy and realize social welfare. Article 33 UUD 1945, as the basis for justice, welfare and prosperity of the people through the role and alignments of the State in improving living standards.

Implementation of the regional autonomy policy has led to the changes, both structurally, functionally and culturally in the process of local governance, which included a

division of government affairs as at mandated by Act No. 23 of 2014 concerning the Government of the region, the division of government affairs fully central government authority that is absolute and concurrent administration.

This government affairs division in which there is absolute government affairs, in which the government affairs fully kewenangan central government in which there is government affairs relating to foreign political affairs, defense, security, justice, monetary and fiscal, and religion. Pembagian concurrent government affairs that has been divided in the division of central government affairs to the provincial and district / city, consisting of compulsory administration where in it relating to each country whether it is the developing countries and the developed countries must carry out development to achieve the goals or ideals citanya to increase the prosperity or well-being of people.

In the ongoing democratization process until now, the community becomes a very important aspect in the decision making process. The public has a right to the passage of a development direction that you may require. This is in accordance with the collective needs of society irrespective of the interest of any party be it an individual or group. The government provides space for the public to be able to pull out all the problems, which will find a solution together with so society has a strategic position in the development.

A development strategy that is too centralized a bureaucratic uncertainty past to variations in local community development and less responsive to the interests and needs of the community will be at the village / village. The development process has happened is not the result of government efforts solely as an obligation to provide public goods necessary facilities in this regard pembangunan public infrastructure facilities.

Consistent with the spirit of reform and decentralization, the government issued Law No. 23 Year 2014 About the Regional Government which there are functions of government in the form of pembangunan, a form of development that is basically could lead to a paradigm shift that has been top down into the bottom up and is one of the elements that drive changes in aspects of community life is very broad.

In the conditions and implementation of regional autonomy that has been discussed above, is one of the Banggai regency in Central Sulawesi province, which was established by Law No. 29 Year 1959 on the Establishment of Level II regions in Central Sulawesi. Banggai regency government is also part of the Government of the Republic of Indonesia must not be separated from efforts to reform public administration, where the goal for economic growth memprecepat masyarakatnya. Banggai regency government in this case has the authority to manage their own household.

In accordance with Act No. 23 of 2014 on Regional Government giving greater authority for local governments to regulate and manage their own affairs area according to the principle of autonomy and duty of assistance directed to accelerate the realization of the welfare of the community through the community and improving the competitiveness and potential of the region ,

Realize achievement of these goals, local governments can develop better cooperation through partnership programs with other local governments or by the private sector in this case a third party. One is in terms of road infrastructure development. Government by Indonesian Presidential Regulation No. 42 Year 2005 concerning the National Committee for the Acceleration of Infrastructure Provision, menjelaskan that kind of infrastructure that is set by the government one of which is the road infrastructure

Infrastructure construction of roads as a means of land transportation for the public which is a form of public services that need to be held by the central government and local government in accordance with the needs of the people residing in the area. Along with these services, local government functions, among others: development. Where the development function in the running of local government is the authority and the ability to manage, implement regional development programs. The local government plays a role for the success of the implementation process of governance and development activities in the area,

The function of government in the implementation of development also aims to find out all the competitiveness and potential of the region itself, whether it be for the development of national and regional interests. Thus creating a prosperous society life and influence the increase of national and local economy.

With the passage of government functions, ie development, One of the desired objectives under the decentralization policy the larger is the increase in performance as the

development of the community by the local government, with the issuance of Government Regulation No. 18 of 2016 concerning the regional Organization is a commitment of the central government to area. Department of Public Works and Spatial Planning, which became the Leading Sector of the organization of the road infrastructure,

According to the division of the road status in Banggai district in accordance with the master data Banggai district road network in 2017 is the Trans Sulawesi, where the status of the course is a provincial road. There are ten (10) roads in Banggai district where the road construction authority lies in Central Sulawesi

province. The provincial road is frequently used access road users between districts from and towards the Banggai. While in favor of the duties and functions of development, the status of the county roads, local governments Banggai perform a variety of development, especially in the construction of roads in each sub-district.

The number of existing district roads, the condition is still under construction. In the framework of this development, there is a kind of the activities carried out public works and arrangement of space in repairing damaged roads and Heavy Damage that can be seen in

the following table:
Table 1. Type Count

No.	Type of activity	Year 2016			Year 2017		
		Target	Realization	%	Target	Realization	%
1.	The opening of new roads	50	35	70	25	25	100
2.	Improved road	75	40	53	65	25	38
3.	Rehabilitasi road	20	20	100	30	17	55
Total condition of roads damaged and severely damaged Banggai		536.25	95		441.25	67	

Y Road Development Activities The Banggai (Km)

Based on the above table Condition of roads in the region Banggai of 536.25 km² long road that the road conditions were damaged and severely damaged from the total length of roads that are in Banggai.

Can be seen also from activities that do not reach the target in the implementation of activities in the department of Public Works and Spatial Banggai, the 2016 activities of opening new roads and Improved roads each only reach the level of realization of 70% and

Source: Department of Public Works and Spatial Banggai 53% of target set, whereas in 2017 the activities Improved roads and rehabilitation of roads in each realization only reached the level of 38% and 55% of the target set

The length of roads in the region Banggai regency in 2017 reached 1178.61 km², the length of district roads can be specified according to the type of surface in the form of Type Asphalt, Gravel, and land that can be seen in the following table:

Table 2. Types of Road Surface in Banggai regency (Km) Year 2016-2018

No.	The type of road surface	Year 2016	Year 2017	Year 2018
1.	Asphalt	548,85	568.85	593,85
2.	Gravel	426.35	466.35	483.35
3.	Soil	108.22	143.22	168.22
Long road Banggai		1038.42	1178.61	1245.42

Source: Department of Public Works and Spatial Banggai

Pursuant to the above table type road surface in the area of the Banggai district in Year 2018 of a long road 1245.42 km², most types of surfaces can be categorized into types of gravel and land with a length of 651.57 km², or 52.31% of the total length of roads that are in Banggai.

Based on the table above, the number of road surface conditions and types of districts in the region Banggai inadequate is still a dirt and gravel. It is clear that the state is not maximized makes the key issues on the county road infrastructure. Types of roads that are still gravel and soil will affect the condition of the people.

Table 3. Number of Employees in the Public Works Department and Spatial Banggai according to education classification Year 2017

No.	Education	Man	woman	Total
1.	S2 Techniques	- person	- person	-
2.	S2 General	3 people	1 person	4 people
3	S1	4 people	2 persons	6 people
4	S1 General	15 people	5 people	20 people
5	Diploma of Engineering	2 persons	- person	2 persons
6	General DIII	14 people	7 people	21 people
7.	SLTA	22 people	14 people	36 people
Total		60 people	29 people	89 people

Source: Strategic Plan and the Public Works Department of Spatial Planning

Pursuant to the above table it can be seen that the composition of the number of employees at the Department of Public Works and Spatial Planning, disproportionate between competence in the field of engineering to the condition of the number of the number of employees in the department proficiency level, this will also complicate the performance of an organization where the mastering the technical sectors still limited.

Road infrastructure development is an important aspect in the life of society, due to the construction of the road is a form of local government attention to the community. Where people feel the direct impacts of these developments.

In the accelerated development of road infrastructure in Banggai, Public Works and Spatial still memiliki problems and constraints faced by them is still limited personnel resources that have technical competence in the field. This can be seen in the composition of the number of employees who are in the Public Works Department and the Spatial Planning and are presented in the following table:

The next problem that is also becoming obstacles in the road infrastructure development in Banggai is still limited budget composition contained in Banggai district budget given to the Department of Public Works and Spatial when compared with the official budget is a program the priority of the Banggai regency. This ni can be seen in the following table:

Table 4. Composition Platform Budget Office The Banggai Years 2016-2018

No.	Agency	Year 2016	Year 2017	Year 2018	Percent (%) in the budget
1.	Education authorities	463 031 601 122	483 041 901 124	500 131 975 020	27% 869
2.	Public health Office	157 110 243 070	187. 612 292. 999	197 212 309 504	10.2%
3.	Department of Public	104 127 317 243	109 422 385 558	115 110 373 887	6.1%

	Works and Spatial Spatial Planning				
4.	Agriculture, Plantation and Horticulture	150 015 869 332	162 005 374 397	190 114 424 444	9.3%
5.	animal husbandry Department	14,997,139,021	16,673,430,034	19 774. 990 002	0.9%
6.	Department of Marine and Fisheries	99,709,672,352	110 670 674 373	121 741 332 209	6.3%
	Banggai district budget	1,507,227,105,210	1,729,536,489,484	1.930.270.123.098	100%

Source: Local Government Work Plan (RKPD) Banggai

According to the table above, can be found on the platform dilihat budget at the Department of Public Works and Spatial Planning of the years 2016-2018, is still very small, namely 6.1% of the total budget Banggai when compared to the budget platform, Agriculture, Plantation and Horticulture and Department of Marine and Fisheries, respectively 9.3% and 6.3% of the total budget Banggai. This is because with the policy of the general budget that prioritized according to the Banggai Regent's vision is "Realizing the Banggai As the Center for Economic Growth Agriculture and maritime Based Local Wisdom and Culture".

It is in line also with the results of a brief interview conducted by researchers through via telephone to the secretary of the Department of Public Works and Spatial mother Banggai namely Drs. Helena Padiatu, MM, on November 11, 2018, he said that:

"In addition to the composition of the limited budget given to the agency, until now we do not have an office building that remains, because in 2013 the office of Public Works and Spatial burning, as well as other supporting facilities until today the Department of Public Works and Spatial yet have laboratory road"¹,

Through the construction of road infrastructure in Pemerintah Banggai can drive the potential and wealth Banggai results will not be fully utilized to improve the welfare of society unttuk Banggai otherwise there is adequate road infrastructure improvement.

¹Interview with the secretary of the Department of Public Works and Spatial Banggai mother Drs. Helena Padiatu, MM

Likewise, other sectors, such as agriculture, trade, education and others that will not develop properly if Banggai not have a maximum road infrastructure.

As a district that has been long standing, the development in the field of road infrastructure is of particular concern to local governments, therefore, development of road infrastructure in particular districts over the road connecting the villages to the capital of the District. As remote villages located in remote areas in the district namely Banggai Pagimana Baloa Doda village located far inland about 70 km from the capital district Pagimana, Baloa Doda village inhabited by around 124 households with a population of 600 inhabitants. Journey taken through the walking excursions to the capital district footpath Pagimana for 2 days or 55 km. Baloa village sub-district Doda Pagimana isolated because there is no access road that can pass a vehicle²,

From a number of the problems described by the researcher, Department of General and Spatial pekejaan accelerated development of road infrastructure in the Banggai need to be investigated in order to become the basis for taking further policy development plan to be undertaken for the purpose of improving performance pekejaan Department of Public Spatial and accelerated development of road infrastructure so that

² (<http://binpers.com/2017/02/jalan-di-banggai-kondisinya-rusak-berat-masyarakat-hanya-bisa-pasrah/>). Accessed on November 11, 2018 18:00

people can feel the direct impact of these developments in this case construction of road infrastructure from district one to the other districts.

Based on the description that has been described above, researchers interested in conducting research with the title "PUBLIC WORKS DEPARTMENT PERFORMANCE SPACE AND ARRANGEMENT IN ACCELERATING THE DEVELOPMENT OF ROAD INFRASTRUCTURE IN CENTRAL SULAWESI PROVINCE Banggai"

1. Restricting the problem

In connection with their limited manpower, time and cost of research, as well as to ensure non-occurrence of confusion in the discussion. Thus, in this study the researchers focused only on the performance of the Department of Public Works and Spatial Planning associated with the district roads financed by the Regional Budget Banggai.

2. Problem Statement

Based on the background and the restrictions on the problem described above and to check your comprehensively about the General's job performance Spatial Planning Department to accelerate the development of road infrastructure in Banggai. The formulation of the problem in this research are as follows:

1. How Performance Department of Public Works and Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province?
2. What are the factors supporting and Performance Department of Public Works and Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province?
3. What is being done to address the factors inhibiting the performance and the Public Works Department of Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province?

3. Theoretical framework

THE PERFORMANCE OF PUBLIC WORKS AND SPATIAL PLANNING AGENCIES IN THE ACCELERATION OF ROAD INFRASTRUCTURE DEVELOPMENT IN THE DISTRICT BANGGAI PROVINCE OF CENTRAL SULAWESI

(Ardi Arifin and Fernandes Simangunsong)

In accordance with the title in this study, namely Performance Department of Public Works and Spatial Planning in the acceleration of Infrastructure Development Roads in Banggai Central Sulawesi province, it is the purpose of this study was the achievement of development to accelerate the development of road infrastructure in Banggai which might be expected that the community can benefit and facilitated by the construction carried out by the local government of Banggai that can be felt by the community development and therefore may result in development that public confidence in the performance of local governments, especially the Office of public Works and Spatial Planning, which carry out construction of the road infrastructure.

In the framework of road infrastructure development in Banggai, an important aspect to be investigated is an approach to understanding public development especially in the field of road infrastructure development.

Building on the undang-undang Number 23 Year 2014 on Regional Government explain the division of government affairs, namely the division of central and local government affairs, is the reference of local government in making policies. Where the policy on the division of the government was given authority from central government to local governments through the Government Regulation No. 18 Year 2016 concerning the regional Organization, the Department of Public Works and Spatial Banggai established based on the regional Regulation Banggai No. 4 Year 2016 on the establishment and the composition of the regional Banggai, merupakan derivative of the Government Regulation and reinforced by the decree No. 24 of 2017 on Duties,

In the development activities carried out by the local government of Banggai particularly road infrastructure development based on Regional Regulation No. 8 2016 Medium Term Development Plan (RPJMD) Banggai.

Development in the field of road infrastructure development illustrates the

meaningful existence of a construction product benefits (goods and services) generated by the local government especially the Office of Public Works to achieve the best development and for society Banggai. This is done degan analyze theories directly related to the phenomena or problems outlined and linked to local conditions Kabupaten Banggai.

Related to this research, the author uses the theory The performance appraisal expressed by Dwiyanto³ That in the assessment of the performance of the Department of Public Works and Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province can be measured through:

1. Productivity
2. Quality of service
3. Responsiveness
4. Responsibility
5. Accountability

In this study the authors also use the theory Bryson⁴, In determining the Performance Factors supporting the Office of Public Works and Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province which consists of:

1. Organizational characteristics
2. Environmental characteristics
3. characteristics of workers
4. policies and management practices

As well as in this study is also the author uses the theory Bryson⁵, In determining the performance inhibiting factors Department of Public Works and Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province which consists of:

1. Human resources.

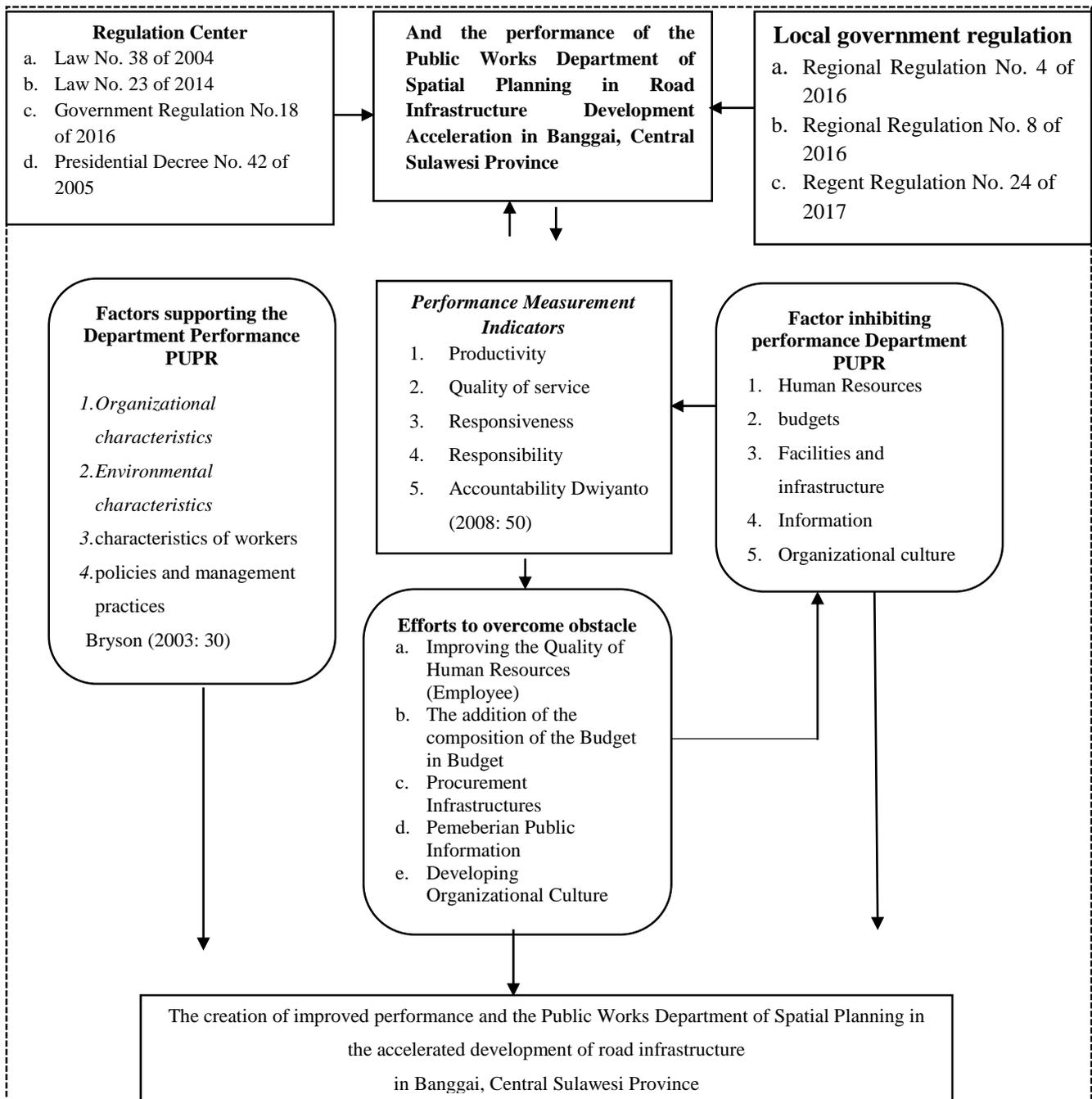
2. Budget
3. Facilities and infrastructure
4. Information
5. An organizational culture

So that they can be determined from what efforts will be made to address the factors inhibiting the performance and the Public Works Department of Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province. The explanation can be seen in the table as follows:

³Dwiyanto, Agus. 2008. *The Public Bureaucracy Reform Indonesia*. Yogyakarta: Gadjah Mada University Press. hlm.50

⁴Bryson, JM 2003. *Stratetegic Strategic Planning For Public Organization*, Edition 1, mold 5th. Yogyakarta: Pustaka Pelajar. hlm.30

⁵ Ibid. hlm.36



Picture 1. Theoretical Framework

5. Working hypothesis

Hypothesis literally comes from the word "Hypo" means "below and" Thesa "which means" truth ". Good and Scates in Simangunsong⁶, Argued that hipotesis is "an estimate or references that are formulated and accepted for a while that could explain the observed facts or conditions that were

observed and used as a guideline for further steps".

In a study hipotesis expressed in the form of a proposition which is a rational answer to the problem of research. In the book Research Methodology Government stated that the hypothesis is divided into two parts, namely a working hypothesis and statistical hipotesis. According Simangunsong⁷"The

⁶ Simangunsong, 2017. Government Research Methodology, Bandung: Alfabeta, hlm.172.

⁷ Ibid, hlm.173.

working hypothesis is the fundamental assumption of researchers on an issue that is being examined" Having regard to the subject matter to be discussed by the researchers then working hypothesis in this study is "Performance Department of Public Works and Penatan space for accelerated development of road infrastructure in Banggai, Central Sulawesi Province from the aspect of performance Public Organization".

6. Research methods

This study used a qualitative method melaluo descriptive approach based on interviews with relevant parties regarding "the Department of Public Works and Spatial Planning in Road Infrastructure Development Acceleration in Banggai, Central Sulawesi Province.

Informants are determined to be people who really mastered and understood as a whole so as to provide information about the performance of the Department of Public Works in the field of spatial planning infrastruktur road construction in Banggai, Central Sulawesi Province. People are referred to in this study are as follows:

- a. Regent Banggai District Secretary Banggai, Assistant 2 fields of economy

and development, expert staff regent fields of development, Chief BAPPEDA Banggai, Head of Department of Public Works and Spatial Planning, the Secretary of the Department of Public Works and Spatial Planning, Head of Highways, Head of Development Section and Road Improvement and Maintenance Section Head of Roads and Bridges.

- b. Community leaders Banggai, Central Sulawesi Province which is the recipient of the result of development of the Department of Public Works and Spatial especially in the field of road infrastructure. In this case for the determination of the number of people using the procedure accidental where community leaders interviewed were people who met in the use of roads by the time researchers conducted penelitian and the people who are around roads where the research in this community who are in sub-kecamatan region Banggai, Public figures who investigators interview as many as 5 people. as outlined in the following table:

Table 5. Determination of Informants

No.	Informant	Total	Information
1	2	3	4
1.	Regent Banggai	1 person	Policy Maker
2.	District Secretary Banggai	1 person	implementer
3.	Assistant 2 fields of economy and development	1 person	implementer
4.	Regent expert staff development areas	1 person	implementer
5.	BAPPEDA head Banggai	1 person	implementer
6.	Dept. of Public Works and Spatial Planning	1 person	implementer
7.	Secretary of the Department of Public Works and Spatial Planning	1 person	implementer
8.	Head of Highways	1 person	implementer
9.	Head of Section for Development and Road Improvement	1 person	implementer
10.	Head of Maintenance Section Roads and Bridges	1 person	implementer
11.	Community leaders, youth leaders, indigenous leaders, women leaders	5 People	Recipients Development results
Total		15 People	

Source: Adapted Researcher

After the establishment of the research informants, and then do the research themes home preparation is a key factor in the success of qualitative research, which is the research

theme and sub-theme problem formulation research is elaboration of the concept of theory atatu used as a knife analysis. Which can be seen in the following table:

Table. 6. Home Themes

Theme	Sub themes	Sub-sub-themes	Item Question (No.)	Informant
1	2	3	4	5
1. Office of Performance Measurement PUPR	1.1 Productivity	1.1.1. Effective implementation of activities	1	1,2,6,
		1.1.2. Efficiency of use of budget for the action	2	1,2,5,6
		1.1.3. The suitability of the programs and activities	3	3,5,9,10
	1.2. Quality of Service	1.2.1. Products activities in accordance with the	4	8,9,10,11,12,13,14,15
		1.2.2. Duration of activity	5	8,9,10
		1.2.3. Satisfaction level of activity results	6	3,9,11,12,13,14,15
	1.3. Responsiveness	1.3.1. Setting priorities	7	1,2,3,4,5,6
		1.3.2. Increased preparedness and readiness	8	8,9,10,11,12,13,14,15
	1.4. Responsibilities	1.4.1. Implementation of the principles and policies of the organization	9	3,6
		1.4.2. Stages through SOP	10	7,8,9,10
	1.5. Accountability	1.5.1. Information Systems	11	8,9,11,12,13,14,15
		1.5.2. In accordance with the norms of society	12	2,3,4,7,11,12,13,14,15

		1.5.3. Reporting the implementation of activities	13	2,7,11,12,13,14,15
2. The supporting factors and inhibitors	2.1.Faktor supporters	2.1.1. organizational characteristics	14	6.7
		2.1.2. environmental characteristics	15	7
		2.1.3. characteristics of workers	16	7
		2.1.4. Policies and practices management	17	2,3,4,5,6
	2.2.Faktor inhibitors	2.2.1. Human Resources	18	7
		2.2.2. budgets	19	1,2,5,6,7,8,
		2.2.3. Facilities and infrastructure	20	7
		2.2.4. Information	21	7
		2.2.5. Organizational culture	22	6.7
	3.Upaya overcome factors resistor	3.1. efforts Department PUPR	3.1. Penigkatan quality of human resources	23
3.2. The addition of the composition of the budget			24	2,5,6
3.3. Procurement infrastructure			25	6,7,
3.4. Provision of information			26	7,11,12,13,14,15
3.5. Development of organizational culture			27	7

Source: Adapted Researcher

Process and analyze data on the study, researchers used measures are the first step to collecting data and information to be chosen and selected according to the research focus. Then the data that has been presented in the form of a chart or table to be easily understood. From the presentation of these data, researchers compiled in the form of understanding the meaning of sentences in a systematic and integrated.

Furthermore, the last step is to draw tentative conclusions based on the data that has been presented. When the presentation data is deemed not meet the data to build a conclusion, the researchers will replenish the necessary data and then reduce it back to maintain the validity, until completely drawn conclusions credible.

7. Analysis and Discussion

Analysis and discussion will be described according to three aspects related to the formulation of the problem of how Performance Department of Public Works and Spatial Planning in the accelerated development of road infrastructure in Banggai Central Sulawesi province, Any factor supporting and Performance Department of Public Works and Spatial Planning in the acceleration road infrastructure development in Banggai Central Sulawesi province, and any efforts made to overcome the factors inhibiting the performance of Public Works and the Department of Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province.

1. And the performance of the Public Works Department of Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province includes five (5) aspects:

a. Productivity

- Productivity in the effectiveness of the implementation of the activity is not appropriate to expect this is because the composition of the budget in accordance with the rules and regulations have not been up to be given in particular to the conditions of the distribution of 25% of the budget of the DAU to pembangunan road financed by the budget Banggai, so the implementation of the construction of road infrastructure Banggai ineffective.
- Productivity in the efficiency of use of the budget in the Department of Public Works and Spatial Banggai in particular on the development of road infrastructure, based on the prior planning it is useful for the implementation of development in accordance with the target to pay attention to programs and

activities that focus on capital expenditure as enhancement of regional assets especially construction new roads.

- Productivity in conformity programs and activities have been as expected, both from the input that comes from community suggestions and categorized on the scale of priorities musrenbang and output process is on the stage of completion of the work.

b. Quality of Service

- Service quality in products activities in accordance with provisions is not appropriate because it Most of the activities is unrealized and realized while also not in accordance with the proposal submitted by the community planning forums.
- Quality of Service in a period of road infrastructure development activities undertaken Department of Public Works and Spatial accordance Banggai already predetermined based on the type of work, the contract amount and type of financing both the budget and the state budget.
- Quality of Service in the level of satisfaction of the results of operations and include the results of the work carried out by the Department of Public Works and Spatial Banggai especially road infrastructure, is still very far from expectations especially if you see the results of interviews conducted by community leaders in each sub-district this is because the work produced is not maximized so that the results are not deemed satisfied by the public as road users and there are many also damaged roads and even worsened by the presence of community leaders who are

threatening to government as bentu kkecewaan on the implementation of the construction of road infrastructure that has not been done.

c. Responsiveness

- Responsiveness in setting priorities adjusted based on the results of that in the recap musrenbang by Planning, and escorted by the time the provincial and national level musrenbang,
- Responsiveness to increase preparedness and readiness in accordance happened yet this Kekeurangan field personnel and the limited facilities and infrastructure that facilitate access to monitor and melaksanakan such JOINT teamwork.

d. Responsibilitas

- Responsibilitas in the principles and policies of organizations that include the shape and what the policy of the Department of Public Works and Spatial Banggai especially road infrastructure development has been going well this is evidenced by existing new section that is part of the infrastructure attached to the Regional Secretariat Banggai,
- Responsibilitas in stages through the SOP has not run it just didsarkan the law on roads and technical guidelines issued by the Ministry of Public Works.

Accountability

- Accountability in the form of an information system that performed the Department of Public Works and Spatial Banggai in ensuring public disclosure until now there is no, is based only on reports in each sub-district located in the district of Banggai that the

information obtained is very late and less than the maximum ,

- Accountability in conformity with the norms of society against the activities carried out and the Public Works Department of Spatial Planning Banggai particular existing road infrastructure development that goes with bai but some are still violating the norms of society.
- Accountability in the aspect of reporting the implementation of the activities undertaken Department of Public Works and Spatial Banggai particularly the development of road infrastructure just dilakukan to the boss while to the public as a form of any activity not do this is evidenced by the responses from each community does not know the system of reporting.

2. Supporting and Inhibiting Factors Performance and the Public Works Department of Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province

a. Supporting factors

- Public Works Department organizational characteristics and Spatial Banggai built both in terms of ethics and work very closely with the system based on the PU trilogy that Work Hard, Work Faster and Accurate Work ethic and from the side of government organizations among officers each other mutual respect regardless of the classification of education.
- Karakteristi environment in environmental conditions and the Public Works Department of Spatial Planning Banggai especially the office they occupy now still only loan status but

execution of work in the service but still running smoothly.

- the characteristics of workers who are employees of the characters that are in the Department of Public Works and Spatial Banggai have good adherence levels, although sometimes they put forward ego but can be overcome by the attitude of the leadership of their superiors.
- Policies and management practices a form of policy that conducted the Public Works Department and Spatial Banggai in supporting the successful execution of activities have been going well and proved fruitless with getting the best tribute to one of the Implementation of DAK particularly in the field of Highways.

b. Obstacle factor

- Human Resources Civil Servants (PNS) which is competent for the specification level of education at the Department of Public Works and Spatial Banggai still very limited both in quantity and kualitasnya Degi.
- the composition of the budget given to the Department of Public Works and Spatial Banggai is still around 10% below the budget of total DAU.
- Facilities and infrastructure owned by the Department of Public Works and Spatial Banggai inadequate, this becomes the maximum on the implementation of road infrastructure development khususnya district roads.
- in providing information to the public at the start of the activity or occupation of road infrastructure development, the

agency already requires parties kontraktor to socialize in the early stages of work, but the field did not happen so.

- organizational culture in the government bureaucracy, especially the Office of Public Works and Spatial Banggai, has not been as expected this is evidenced by the presence pengambilan unilateral decisions and practices that promote the presence nasih egos sectors.

3. Efforts are being made in addressing the factors inhibiting the performance and the Public Works Department of Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province.

HR Quality Human Resources

improving the quality of human resources, to see what the Department of Public Works and Spatial Banggai in improving the quality of human resources employees has been very well planned and this is proved by each year sending of personnel to follow the guidance and technical training khusus in the field of community development clan.

a. Composition Extra Budget

Extra budget composition and the Public Works Department of Spatial Planning Banggai especially budget focuses on accelerating development of road infrastructure, has not gone up this matter because upayayang do not add to the composition of the budget set but to make savings.

b. Procurement of facilities and infrastructure

provision of facilities and infrastructure required by the Department of Public Works and Spatial Banggai as supporting the implementation of activities on the

ground, it is very much this should be supported and disuport in order to accelerate infrastructure development in Banggai district roads can be done well.

c. Provision of information

Provision of information to the public on the implementation of activities in the Department of Public Works and Spatial Banggai, most of the community leaders want the information given to them especially if there will be execution of road construction work.

d. Development of Organizational Culture

Development of organizational culture, related to the shape in developing a culture in the Department of Public Works and Spatial Banggai already done on the basis of kinship prinspi.

8. Final and Recomendation

As the analysis and discussion that has been described previously, the authors can provide recommendations as cover in this study, which are described as follows:

1. And the performance of the Public Works Department of Spatial Planning in the accelerated development of road infrastructure in Banggai, Central Sulawesi Province includes five (5) aspects:

a. Productivity

- so that the effectiveness of the implementation of the activities in this case the construction of road infrastructure in Banggai district to run well and on target, namely the need for DAU adjustment in accordance with the existing rules and regulations in order to be given to the Department of Public Works and Spatial especially those funded by the Banggai district budget.
- so that efficiency of use of the budget in this respect road

infrastructure development in Banggai namely the need to determine which programs and activities are tailored and focused on the construction of district roads, isolated ..

- so that the suitability of the programs and activities not only based on the input and output, but must also be based on the outcome or the results obtained from the development of road infrastructure in Banggai district, and also have to consider the impact or effect of the road infrastructure development ..

b. Quality of Service

- so that the product of activities in accordance with provisions in this respect road infrastructure development in Banggai namely the Public Works Department and Spatial Planning in infrastructure development need to pay attention to suggestions from the community and preparing everything possible happens if the budget cuts or natural disasters,
- so that Quality of Service in a period of activity in terms of the construction of road infrastructure in Banggai district to run well and on target, namely the need for coordination relating to the timing of work with the stakeholders ie the private sector to get the project work of road construction and the districts in which the construction of road infrastructure the implementation will be done so in a timely fashion.
- so that Quality of Service in the satisfaction level of the work in this regard the development of road infrastructure in Banggai district to run well and enjoyed by the whole community of road users need to generate

employment are maximized and prolonged and continuous good road improvement and construction of new roads to regional isolated in order to avoid gaps between regions subdistricts are in Banggai.

c. Responsiveness

- in order to determine priorities in this respect road infrastructure development in Banggai district can be realized with both the expectations of the community then the need for a commitment to realize the construction of the road in a way to accommodate suggestions from the community realistically with keuanagan pertimbangan Banggai area.
- in order to increase preparedness and readiness in this regard the development of road infrastructure in Banggai district to run well and to the purpose of the team JOINT them in responding to all the needs of the community that will result from the process of development of road infrastructure, namely the need to add personnel funds supporting means to support these activities.

d. Responsibilitas

- so that the implementation of the principles and policies of the organization that includes the shape and what the policy of the Department of Public Works and Spatial Banggai especially road infrastructure development is the need for coordination intense between the Department PUPR and Section Infrastructure are in sync all kinds of programs and activities related dengan percepatan road infrastructure The Banggai.

- for the implementation of activities in this regard the development of road infrastructure in Banggai can run through the stages of manufacture of SOP SOP necessity issued by decision of the Regent.

e. Accountability

- in order to form an information system that performed the Public Works Department and Spatial Banggai in terms of road infrastructure development in Banggai, namely the need to establish an online information system that all people can access it.
- so that the activities carried out Department of Public Works and Spatial Banggai particularly the development of road infrastructure to the adjustment to the norms of society, namely the need for notification and to the contractor to appreciate all forms of the norms prevailing in society to the implementation of the work there is no problem posed and is also expected to be in every start the construction work of road infrastructure, it should be reported to local authorities either to district or village.
- in order to report on the implementation of activities undertaken Department of Public Works and Spatial Banggai especially with good road infrastructure and can be accounted for, namely the transparency of each reporting implementation of activities by means of feed that the report results to kecamatant minimal copy.

2. Supporting and Inhibiting Factors Performance and the Public Works Department of Spatial Planning in the

accelerated development of road infrastructure in Banggai, Central Sulawesi Province.

a. Supporting factors

- so that the characteristics of the organization and the Public Works Department of Spatial Planning Banggai built both in terms of ethics and working system more closely, namely the need for cooperation and communication between fellow employees to succeed in activities that are in the Department of Public Works and Spatial Banggai.
- so that the environmental characteristics of the Office of Public Works and Spatial Banggai particular physical conditions need office building office definitf that the future no longer borrow temporarily from the DRRD.
- so that the character of employees who are in the Department of Public Works and Spatial Banggai have a good level of compliance that is the need to reward given to peagawai achievement and example of leadership professionals from boss
- policies and management practices a form of policy that conducted the Department of Public Works and Spatial Banggai in supporting the success of the implementation of road infrastructure development in Banggai district to run well and on target, namely the need for the support of all parties, both in terms of budget and cooperation with other services

b. Obstacle factor

- that the availability of human resources were adequate in terms of both quantity and quality to the needs of the organization, namely

the need to add and placement of appropriate personnel with terms commonly heard is the right man on the right place, in order to support the implementation of activities on the ground in order to accelerate infrastructure development road in Banggai.

- so that the composition of the budget given to the Department of Public Works and Spatial Banggai in this case the construction of road infrastructure in Banggai district may be granted accord with the established provisions in the amount of 25% of the total DAU.
- so that facilities and infrastructure owned by the Department of Public Works and Spatial Banggai be adequate, namely the need for inventory of vehicles that have been damaged and replace them with better conditions
- in order to provide information to the public at the start of the activity or occupation of road infrastructure development is the need for more emphasis to the contractor by the way if starting a job must be evidenced by the minutes of the stages of socialization.
- so that the organizational culture in the government bureaucracy, especially the Office of Public Works and Spatial Banggai mendapkan no negative connotations, the need to eliminate the ego-sectoral manner or monthly coordination meetings involving all elements of leadership and subordinates.

3. Efforts are being made in addressing the factors inhibiting the performance and the Public Works Department of Spatial Planning in the accelerated development

of road infrastructure in Banggai, Central Sulawesi Province.

a. The increasing of Human Resources quality

in order to improve the quality of human resources, who conducted the Public Works Department and Spatial Banggai in improving the quality of human resources that employees need to not only engage in educational and technical training but added the personal composition in quantity by giving consideration to Mr. buapti to adjust those people are more competent and profesional at the agency.

b. The addition of the composition of the Budget

that the addition of the composition of the budget of the Department of Public Works and Spatial Banggai especially budget to focus on the accelerated development of road infrastructure can grow is by consulting with means giving out a proposal to the ministry which is in the center in order to obtain fresh funds, keeping in mind that the priority aspects of the development seacara focused on the development of national education, health and infrastructure in accordance with nawa goal of the present government.

c. Procurement Infrastructures

that the provision of facilities and infrastructure required by the Department of Public Works and Spatial Banggai as supporting the implementation of activities on the ground are met the need for budget allocation focused on capital expenditure in the form of goods.

d. Provision of Public Information

in order to inform the public about the implementation of activities in the Department of Public Works and Spatial Banggai, need to consider the proposals and keingina of the public

regarding public disclosure relating to the accelerated development of road infrastructure in Banggai.

e. Development of Organizational Culture

In order to develop a culture in the Department of Public Works and Spatial Banggai need for appropriate activities from interviews with mothers Secretary of the Department of Public Works and Spatial Planning, and the importance of such activities conducted regularly with the aim of one another mengkopkan

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Other Resources

1. https://mcwnews.com/read/2017/08/10/869/Jalan-Nasional-Di-Luwuk-Banggai-Rusak-Parah_membahayakan-Pengguna-Jalan.html

Regulation

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2. Law Number 23 Year 2014 About the Regional Government.
3. Law No. 38 of 2004 On the Road.
4. Government Regulation No. 18 of 2016 on the organization of the Region
5. Indonesian Presidential Regulation No. 42 Year 2005 concerning the National Committee for the Acceleration of Infrastructure Provision.
6. Of Regional Regulation No. 4 of 2016 on the Establishment and composition of the regional Banggai
7. Regional Regulation No. 8 2016 Medium Term Development Plan (RPJMD) Banggai.